



Since 1986, Killcrece has served in a number of administrative and technical roles at the Software Engineering Institute. As a member of the CERT® Coordination Center since 1989, Killcrece currently leads the CERT CSIRT Development Team.

She takes an active role in promoting the development of computer security incident response teams (CSIRTs) worldwide. Working in the CERT/CC, Killcrece has gained first-hand knowledge of the processes involved in forming, operating, and managing incident response teams, including the dynamics of working in a fast-paced team environment. She works directly with a number of government, industry, and academic enterprises to facilitate the development of their incident management capabilities.

Killcrece participates in the development and delivery of public and onsite customer training focused on CSIRT development. As part of broader outreach efforts in the global computer security community, her team licenses CSIRT courses and, in 2003, her team launched the [CERT-Certified Computer Security Incident Handler](#)¹ program, administered through the SEI.

Killcrece is author or contributor to a number documents and reports focusing on CSIRT development and incident management processes, which are available on the [CSIRT Development](#)² pages on the CERT web site.

Articles

Name	Content Areas
Incident Management	best-practices/incident
Former Reviewers	

1. <http://www.cert.org/certification/>

2. <http://www.cert.org/csirts>